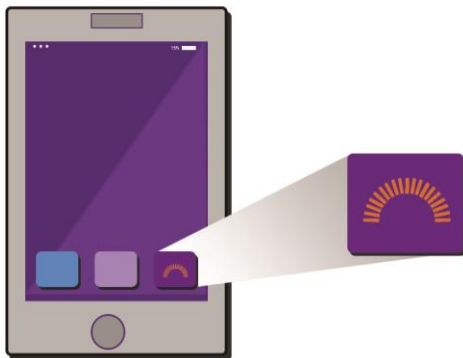


## Mobile Banking 101

### 1. What is Mobile Banking?

Mobile banking is a service provided by a bank or other financial institution that allows its customers to conduct a range of financial transactions remotely using a mobile device such as a mobile phone or tablet, and using software, usually called an app, provided by the financial institution for the purpose. Mobile banking is usually available on a 24- hour basis. Some financial institutions have restrictions on which accounts may be accessed through mobile banking, as well as a limit on the amount that can be transacted.

### Smartphone



### Tablet



### 2. Does MariSol Federal Credit Union have mobile banking?

Yes, MariSol Federal Credit Union has mobile banking.

**3. Does MariSol Federal Credit Union have an app for smartphones?**

Yes. The app is available on both the Apple Store *(for iOS Apple devices)* and the Google Play Store *(for Android devices)*.



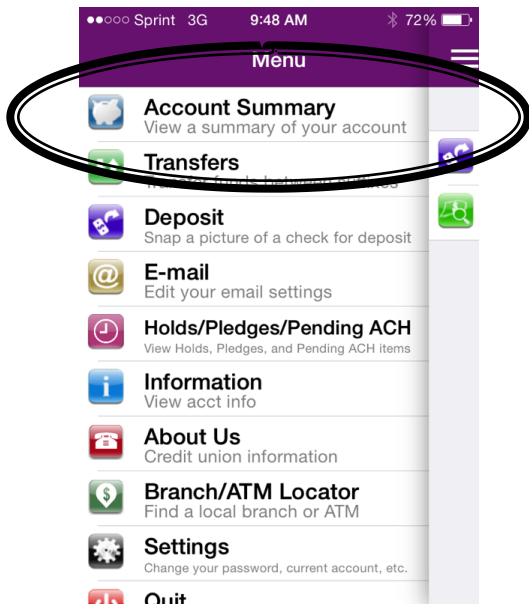
**4. Is the MariSol Federal Credit Union app Free?**

Yes. The MariSol federal credit union app is free on both Apple *(iOS devices)* and the Google Play Store *(Android devices)*.

**5. What account(s) can you access through MariSol Mobile Banking?**

You can access the following accounts with MariSol Mobile Banking;

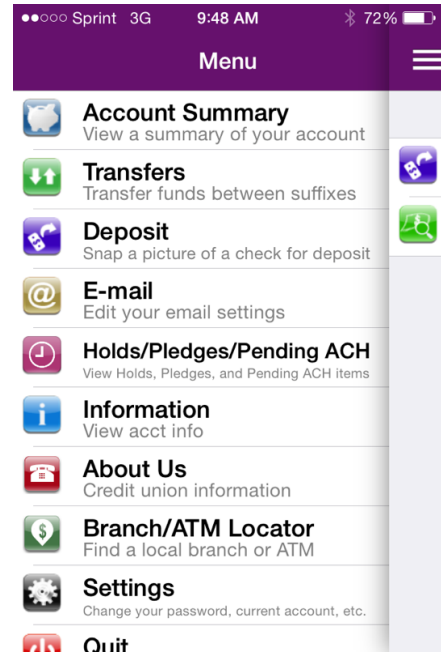
- Savings
- Checking
- Loans



**6. What kinds of transactions can be performed using the MariSol Federal Credit Union app?**

You can do the following on the MariSol FCU app;

- View account history
- View transfer funds between accounts
- Remote Deposit Capture
- Edit your email settings
- View Holds, Pledges, and Pending ACH items
- View account information
- General MariSol FCU information
- Branch or ATM Locator
- Settings - Change password, current account etc.



## 7. How do I download the MariSol Federal Credit Union app on my iOS (Apple) device?

You can download the MariSol FCU app on your iOS (Apple) device by performing the following;

- Open the App Store icon on your iOS (Apple) device.
- In the search bar, type "MariSol FCU or type MariSol Federal Credit Union"
- Once the MariSol app appears, click "Get".

The app download process will begin. Note: You will be prompted to agree to the terms and conditions before you download the MariSol FCU app.

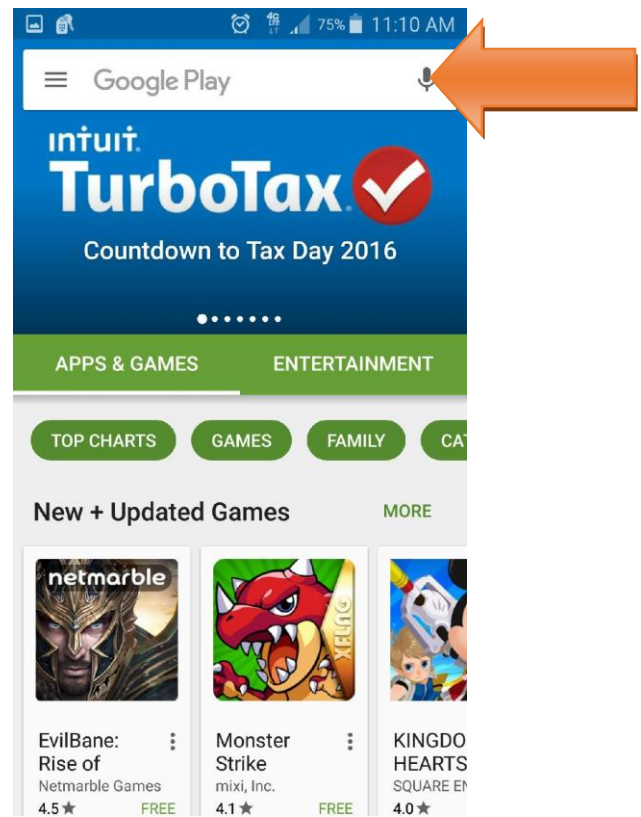
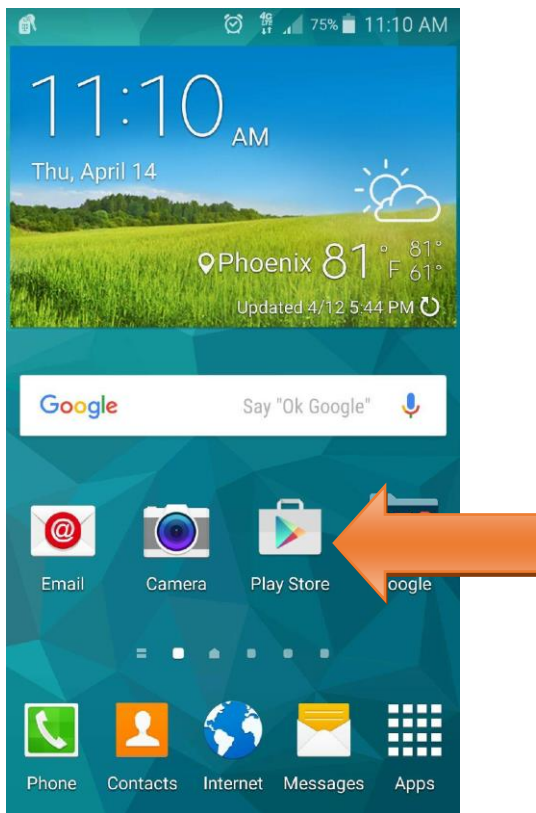


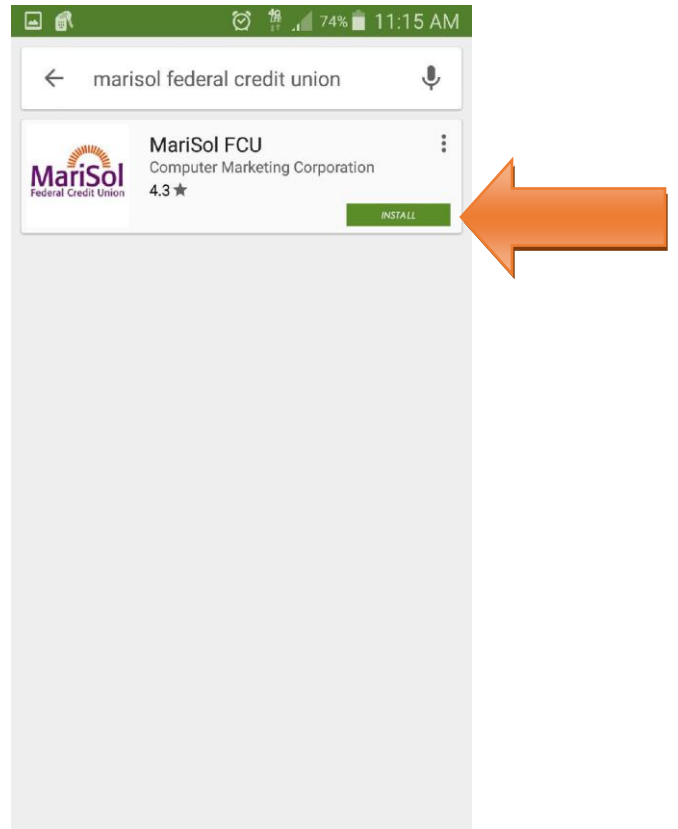
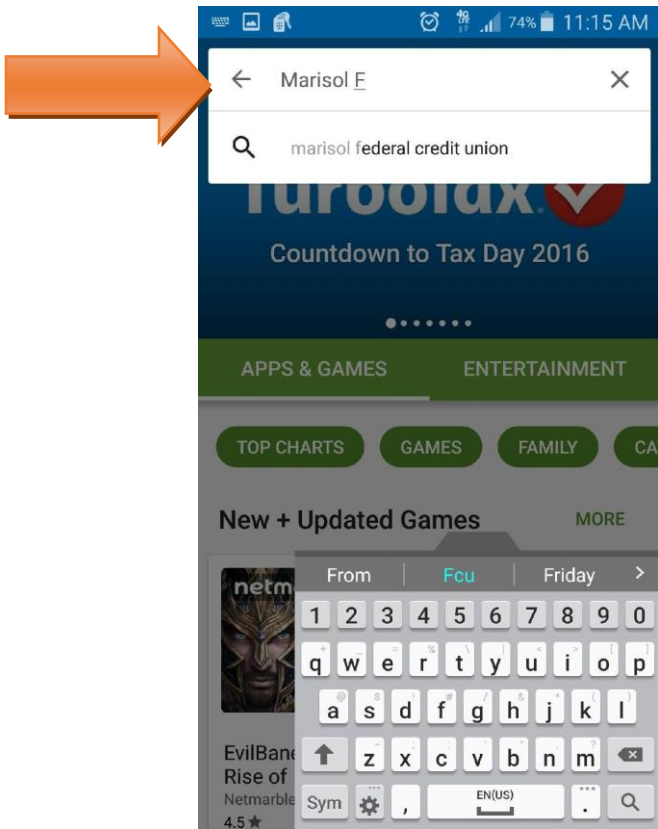
## 8. How do I download the MariSol Federal Credit Union app on my Android device?

You can download the MariSol FCU app on your Android device by performing the following;

- Open the Google Play Store icon on your smartphone.
- Search for the app by typing "MariSol FCU or type MariSol Federal Credit Union" in the Search bar of the Google Play Store.
- Once the MariSol app appears, click install.

The app download process will begin. Note: You will be prompted to agree to the terms and conditions before you download the MariSol FCU app.





If you have any other questions, please visit [www.marisolcu.org](http://www.marisolcu.org) or call 602-252-6831.